

# Bankruptcy Protections For Older Consumers

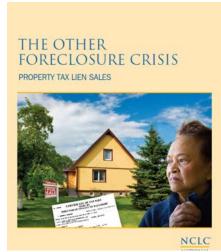


August 8, 2017
John Rao
National Consumer Law Center

©National Consumer Law Center 2013

#### **National Consumer Law Center**

- Advocate on behalf of low-income consumers
- Provide training, legal analysis, case consultation and advocacy on consumer law issues
- Other training opportunities
  - Webinars
  - Annual conferences
  - In-person trainings



## What is Bankruptcy?

Bankruptcy is a legal proceeding designed to help individuals and businesses get protection from their creditors

- Article I, Section 8, of the Constitution authorizes Congress to enact "uniform Laws on the subject of Bankruptcies"
- Right to file for bankruptcy is provided by federal law – Title 11 of U.S. Code
- All bankruptcy cases are handled in federal bankruptcy court

## **Key Lessons**

 Bankruptcy may be the easiest and fastest way for older consumers to deal with all types of debt.

 Bankruptcy temporarily stops almost all creditors from taking any steps against the older adult except through the bankruptcy process.

## **Key Lessons**

 Bankruptcy can permanently wipe out the legal obligations to pay back many debts.

 Bankruptcy allows older consumers to keep many types of assets including certain retirement pensions.

# What Are Some Key Bankruptcy Concepts?

Fresh Start: Goal of bankruptcy to provide help with existing debts and give consumer a second chance financially

Two key elements to bankruptcy fresh start:

- Discharge: Elimination of the legal obligation to pay a debt
- Exemptions: Property which the law allows a bankruptcy "debtor" to keep

# What Are Some Key Bankruptcy Concepts?

Filing bankruptcy instantly creates an "automatic stay"

- Temporarily stops most all creditor actions to collect debts or take debtor's property
- Exceptions to the stay include:
  - Criminal actions or proceedings
  - Enforcement of domestic support obligations
  - Enforcement of police or regulatory powers

## How Can Bankruptcy Help Older Consumers?

Bankruptcy may make it possible to:

- Eliminate legal obligation to pay most or all debts (even if debt has become a court judgment)
- Stop home foreclosure (including reverse mortgage) and allow consumer to cure default
  - Note: Bankruptcy does not automatically eliminate mortgages and liens without payment
- Prevent repossession of car and other property (and even force creditor to return repossessed property)

## How Can Bankruptcy Help Older Consumers?

- Stop debt collection harassment, wage garnishment, and similar creditor actions to collect a debt
- Restore or prevent termination of utility service
- Lower monthly payments on some debts
- Allow consumer to challenge claims of creditors who have committed fraud or are trying to collect more than is really owed

## **Bankruptcy Cannot:**

Bankruptcy does not cure every financial problem;

nor is it the right step for every individual in financial trouble.

### **Bankruptcy Cannot:**

In bankruptcy, it is usually *not* possible to:

- Eliminate certain rights of "secured" creditors
- Discharge some types of debts, such as:
  - child support, most student loans, criminal fines, and most taxes
- Discharge debts that arise after bankruptcy is filed

## Who Files Bankruptcy?

- Most households do not file
- 39% of American families from 2008-2010 experienced one or more indicators of financial distress
  - In 2008, less than 1%, or 1 in 100 households filed bankruptcy

## Who Files Bankruptcy?

- Lack of emergency funds:
  - 2012 BankRate survey: Half of all Americans do not have enough savings to cover 3 months of normal living expenses
  - 2011 study: Half of families could not come up with \$2,000 from savings, friends, family or borrowing to deal with a financial emergency

### Age of Filers:

- Age of filers went up from 1991 to 2007, showing more financial vulnerability among the aging
- Median age of population as whole went from 33.1 to 36.1 from 1991 to 2007; for those in bankruptcy, it went from 36.5 to 43
- Sharpest increase: 55 and older
- Of 2007 bankruptcy filers, 22% were 55 or older.

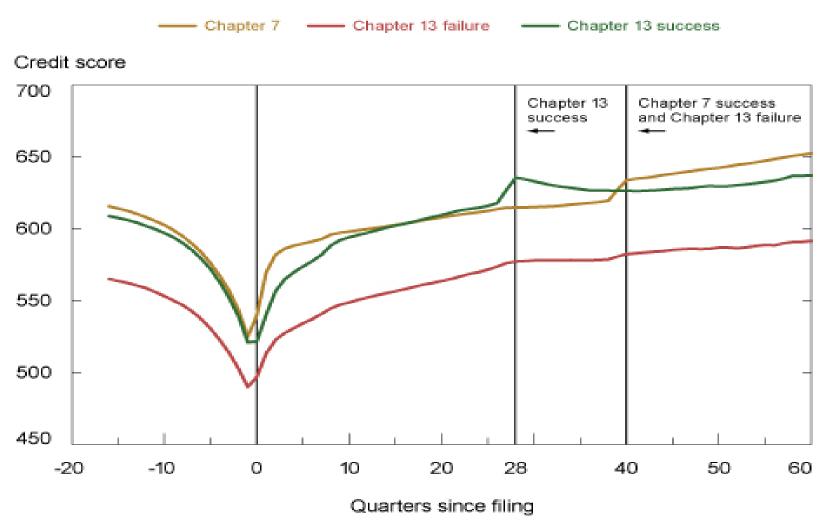
Source: Consumer Bankruptcy Project 3 Harv. L. & Pol'y Rev. 87 (2009)

# When Do Consumers File Bankruptcy?

- Despite debt problems, most delay filing and suffer silently
- Most unwilling to admit financial failure
- Women experience far more stress in prebankruptcy period

Broke: How Debt Bankrupts the Middle Class

#### Credit Score Path for Bankruptcy Filers



Source: Author's calculations using the New York Fed Consumer Credit Panel / Equifax.

There are four types of bankruptcy cases:

Chapter 7, Chapter 13, Chapter 11 and Chapter 12

- Chapter 7, known as "straight" bankruptcy or "liquidation"
  - > Requires individuals to give up property that is not "exempt," so property can be sold to pay creditors
  - ➤ But most consumers who file chapter 7 keep all of their property except:
    - property which is very valuable, or
    - property subject to a lien which they can not avoid or afford to pay

- Chapter 13 is a type of "reorganization" used by individuals
  - Consumer submits plan to pay all or portion of debts over a period of years using current income
  - ➤ Homeowner with mortgage default given time to get caught up, generally over longer period (often up to 5 years) than under workout agreement
  - ➤ Unsecured debts (such as credit cards) may be paid either in full or a percentage of amount owed, over a 3 to 5 year period
  - ➤ Late charges and interest after chapter 13 filed do not have to be paid on unsecured debts

- Chapter 11, known as "reorganization," is used by businesses and a few individuals whose debts are very large
- Chapter 12 is for family farmers and fishermen
  - ➤ Most consumers file under either chapter 7 or chapter 13
  - Either type of case may be filed individually or by a married couple filing jointly

### Federal Bankruptcy Exemptions

#### Examples of exemptions under § 522(d):

- -Up to:
  - \$23,675 in residence;
  - \$3,775 in one motor vehicle;
  - \$12,625 household furnishings, goods, clothing, appliances, etc;
- Wild card exemption: \$1,250 plus unused amount homestead exemption, up to \$11,850;
- Most retirement funds

## What Must Be Done Before Filing Bankruptcy?

#### **Credit Counseling:**

- Consumer must receive budget and credit counseling "briefing" from an approved agency within 180 days before bankruptcy case is filed
- Briefing may be provided by in-person, telephone or Internet, and in individual or group session
- Consumers should be advised to complete counseling as soon as they think bankruptcy may be an option, especially if they may need to stop a foreclosure sale

## Can Credit Counseling Requirement be Waived?

- Counseling may be waived if debtor is:
  - disabled,
  - incapacitated, or
  - on active military duty in combat zone
- Counseling may be deferred for 30 days after case filed if:
  - "exigent circumstances" exist, and
  - debtor requested counseling from approved agency, but was unable to obtain services during five-day period after request made

### Can Counseling Fee be Waived?

- Most approved agencies charge between \$5-\$35 for the pre-filing counseling
- Approved agencies must provide bankruptcy counseling and necessary certificates without considering ability to pay
- If consumer cannot afford the fee, should ask agency to provide counseling free of charge or at a reduced fee

# What Does It Cost to File Bankruptcy?

- Chapter 7 filing fee is \$335 and \$310 for chapter
   13
- Approx. \$5-35 for credit counseling briefing and \$20-50 for education course
- Attorney fees have gone up since 2005
- Limited availability of legal services and pro bono resources

## Can Bankruptcy Filing Fee be Waived?

Chapter 7 filing fees may be waived

- Debtor's income must be below 150% of poverty line (figures for 2016 are \$24,030 for a family of 2 and \$36,450 for a family of 4), and
- Debtor must be unable to pay filing fee in installments

### Who is Eligible to File Chapter 7?

- Bankruptcy judge can dismiss chapter 7 case if filing is an abuse of bankruptcy system
- "Means test" was added in 2005 to make it more difficult for wealthy consumers to file
- Most consumers who file bankruptcy are not affected by this change

### Who is Eligible to File Chapter 7?

- Consumers with household income below state median family income are protected by a "safe harbor" and not subject to the means test
  - national median family income for "1 earner" in 2017 ranges from \$37,051 in Mississippi to a high of \$63,401 in Maryland

### Who is Eligible to File Chapter 7?

- Consumer with income above median must fill out form that compares monthly income with actual and assumed expenses in variety of categories
- Some expenses are based on IRS collection guidelines
- If form shows that consumer should have certain amount left over to pay unsecured creditors, bankruptcy court may decide consumer cannot file chapter 7 case, unless there are "special circumstances"

## What About Homes, Cars and Other Secured Property?

 Bankruptcy usually does not eliminate a creditor's lien or security interest on property

 Secured creditor may be able to foreclose on a home or other property, usually after the bankruptcy case, if consumer does not take some action

# What About Homes, Cars and Other Secured Property?

In a chapter 13 case, consumer may be able to keep secured property by paying:

- The value of property rather than full amount owed (but usually not on auto loans taken out within 910 days of bankruptcy and home mortgages), often at a lower interest rate; or
- The amount needed to catch up on back payments and get current on the loan
  - This right to cure applies to reverse mortgages

# What About Homes, Cars and Other Secured Property?

In a chapter 7 case, a consumer may be able to keep certain secured property by:

- Agreeing to keep making payments on debt until it is paid in full (some creditors may request a formal "reaffirmation" agreement, which must be filed with the bankruptcy court), or
- Paying the creditor the amount that the property is worth (this is called "redemption" and must be made with a lump sum payment)

## What Must the Consumer Do to Complete the Case?

- After the case is filed, consumer must complete an approved course in personal finances
- Course takes approximately two hours to complete
- Course may be taken in-person, by phone or Internet
- If fee charged, course must be provided without regard to ability to pay
- Certificate of completion must be filed with bankruptcy court to get discharge

## Counseling the Judgment-Proof Consumer

- If client's income and assets are exempt under state or federal law, the property cannot be attached even if creditor gets a judgment
  - Social Security benefits are exempt from attachment (other than for child support, alimony, tax debts, student loans, and public benefits overpayments)
- But being judgment-proof does not protect debtor from being sued or receiving collection calls

## Counseling the Judgment-Proof Consumer

- Bankruptcy may provide peace of mind, particularly for older consumers
  - or could recommend sending the creditor a "cease contact" letter under the FDCPA, 15 U.S.C. § 1692c(c)
- If client is likely to have other (garnishable) income in the future, bankruptcy may be worthwhile
  - If client may incur more debt, waiting to file may be the better choice

### **Alternatives to Bankruptcy**

- Credit Counseling
- Debt Management Plan
- Debt Settlement (\*beware!)
- Reverse Mortgage
- Debt Consolidation Loan

## Does Bankruptcy Affect the Consumer's Credit?

- Bankruptcy can stay on consumer's credit report for ten years, rather than normal seven years for other credit information
- Bankruptcy usually does not make credit record any worse, if there have already been numerous reports of defaults

## Does Bankruptcy Affect the Consumer's Credit?

- Some creditors lend to recent filers because all or most of consumer's past debts have been discharged and consumer cannot get a discharge in another chapter 7 case for period of 8 years
- Bankruptcy may be problem in getting approved for conventional home mortgage
- But most lenders still provide mortgage if consumer has reestablished good credit for period of two to four years after discharge

## **Final Thoughts**

- Most consumers file bankruptcy only as a last resort
- Those struggling to keep up with unmanageable debt should weigh these alternatives in relation to the hardships that may be avoided by obtaining bankruptcy relief
- Bankruptcy may be the only way to eliminate debt and preserve income and property that an older consumer may need to maintain a healthy and safe lifestyle

### **Additional Resources**

- Consumer Financial Protection Bureau: <u>consumerfinance.gov</u>
- Federal Trade Commission: <u>ftc.gov</u>
- Legal Assistance:
  - National Association of Consumer Advocates:
     <u>consumeradvocates.org</u>
  - Legal service: <u>lsc.gov/what-legal-aid/find-legal-aid</u>
- National Consumer Law Center: <u>nclc.org</u>
- National Association of Consumer Bankruptcy Attorneys: nacba.org



Since 1969, the nonprofit **National Consumer Law Center® (NCLC®)** has worked for consumer justice and economic security for low-income and other disadvantaged people, including older adults, in the U.S. through its expertise in policy analysis and advocacy, publications, litigation, expert witness services, and training. **www.nclc.org**